

*Flexible Choices.
Enlightened Decisions.*



“LuminX has dramatically improved IDA from every standpoint: we’ve increased productivity, reduced overhead, expanded capabilities and improved customer service. The bottom line: LuminX has made us a better, more profitable company.”

Paul Sabina
President
Insurance Design
Administrators

The LuminX LX™ product family is a fully integrated system for any organization involved in the business of managing healthcare and employee benefits, including third party administrators, plan sponsors, insurance companies, health plans and brokers. From online enrollment to claims adjudication to billing, LuminX LX does it all. What does that mean to you?

- Increased customer satisfaction and claims accuracy via real-time, self-serve data capture
- Greater opportunity to broaden your service offerings without increasing your IT infrastructure
- Increased productivity via a fully automated, integrated system that requires less human intervention.

LuminX LX is a rules-based system that enables extreme flexibility in plan design. The rules engine is the core of our product offering and allows self-service functionality while retaining a high degree of accuracy.

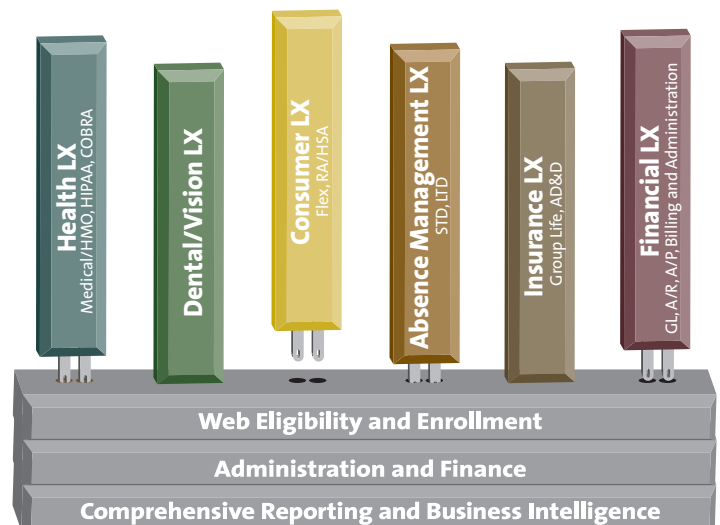
Each product includes:

- **Online, rolling enrollment:** Allows participants access via the Web at open enrollment and as life events occur.
- **Comprehensive reporting capabilities:** Access critical data such as paid claims, total plan cost, premium expense and a vast library of standard reports via the Web.
- **Administrative and accounting capabilities:** Serve as or integrate with your base accounting program.

LX Business Blocks

Each solution in the LuminX LX family covers a specific benefits area and contains Business Blocks for each unique line of business. Every block provides eligibility and group administration, claim processing, premium billing, integrated document scanning and storage, and remote real-time access capabilities. You also get the full, underlying power of LuminX business applications, including online enrollment and eligibility maintenance, full-function accounting and comprehensive reporting capabilities.

LuminX LX can be purchased as a full system or in blocks, which provide you the flexibility to add to or change your system as your business changes. You can pay-as-you-go, pay-as-you-grow — buy the complete system or just the Business Blocks that you need.



Benefits of the LuminX LX System

Boost Productivity

This highly efficient software can increase your examiner productivity. With integrated imaging and document storage capabilities, critical documents stay with the claim for easy retrieval and faster processing.



"LuminX is so user-friendly that it makes the user at home in no time at all. We have hired benefits analysts who have worked on other systems ... they have all stated that LuminX is the best system that they have paid claims on."

Steven Friend
President
Benefit Source, Inc.

Increase Auto-Adjudication Rates

The extremely flexible system design allows you to build plans from the most simple to the most complex, attaching rules to each plan that automatically verify claims. With LuminX LX, it's possible to process claims from data entry to claims payment without any human intervention.

Drive Down IT Costs

Significantly reduce your systems and implementation costs with LuminX LX's Web delivery model. Accessing our system via ASP will also reduce your long-term costs of ongoing operational costs and capital expenditures.

Extend Customer Self-Service

LuminX LX includes an online enrollment tool that enables your clients and participants to access enrollment via the Web, entering their own demographic data. And, the intelligence of the system enables it to offer up only those options for which the participant is eligible.

Decrease Errors

Because the system is rules-based, claims are automatically flagged when they don't match the eligibility and plan parameters in the system. Plus, integrated document scanning saves each claim image with related documents for faster retrieval and greater accuracy.

Speed Inquiry and Issue Resolution

With online access, clients and participants can see EOBs, check processing information, etc., which reduces calls into your customer service department. LuminX LX also offers an optional IVR system that can take inquiry calls and fax back VOBs to the providers.

Handle HIPAA-compliant transactions

Our HIPAA Business Block translates incoming HIPAA formats into your benefits management system and, conversely, extracts your application data and translates it back into HIPAA formats using the required HIPAA code sets.

Consulting Services

The LuminX consulting team will help you achieve the best ROI from your benefits system by aligning it with your business objectives and assisting you in getting the ultimate throughput from it. Decades upon decades of combined experience in employee benefits allow us to see your business through your eyes. We implement the processes and integrate the technology to give you a competitive edge in the healthcare industry.

Consulting areas include:

- Line of Business Specialization
- Business Process Optimization
- Operational Services
- Ancillary Services

We also provide business services that can augment and extend your business offerings, such as consolidated billing.



LuminX LX was developed by Acclamation Systems, Inc., a firm founded in 1989 as a joint venture between Coordinated Group of Companies (CGC), an employee benefits administrator, and ECCO Consulting, a custom software development company. ECCO's strength in technology, combined with CGC's insurance industry expertise, make LuminX the most comprehensive, powerful benefits administration system on the market today.

For more information, contact us:
Acclamation Systems, Inc.
111 Ryan Court
Pittsburgh, PA 15205
(800) 872-7848
(412) 276-4050
www.acclamation.com